

1. The transit time provided with your quote is an indication of transit time and not a guarantee. It should be used only as an estimate. Further, total days for delivery are counted based on day 1 as the day after pick-up.
2. All rates quoted for Export shipments are from origin zip entered to CaroTrans CFS locations only listed in destination dropdown selection. All rates quoted for Import shipments are from CaroTrans CFS locations only listed in origin dropdown selection.
3. If cargo dimensions have not been provided and the actual cargo dimensions are not stackable or exceed density or linear foot rules, additional charges may apply. \*Un-stackable Cargo - Most US Dry Van Trucks are 96" (244cm) in height. Any cargo with a height higher than 48"(122cm) high is not considered stackable, and falls into a Non-Stackable category. \* Over width Cargo – Most US Dry Van Trucks are 96" (244cm) in width. Any cargo with a width more than 48" (122cm) wide is not considered to be able to go "side by side" in a carrier's trailer. \*Density Rule -Shipment takes up 520 cubic feet, or shipment exceeds 15 CBM's of trailer space or more and weighs less than 6 pounds per cubic foot. \*Linear Foot Rule – Shipments over 6 standard-sized (L 48" x W 40" x H 48") pallet spaces and/or 12 linear feet of trailer space may not produce a valid automated rate quote. Should your cargo exceed 12 linear feet of truck space you will need to request a spot quote rate from your Customer Service Representative.
4. FLATBED TRAILER IMPORT PICKUPS / EXPORT DELIVERIES for STG facilities are subject to an additional \$250.00 accessorial for 10 pallet positions 20 linear feet. After 20 linear feet STG charges an additional \$50.00 per pallet up to max \$450.00
5. The bill of lading will be rated based on the actual weight of the shipment, if your quote did not match the received weight there will be a variance. If the weight change is not identified to CaroTrans immediately the bill of lading charges may be amended to reflect the actual charge.
6. Freight will be subject to Freight Class, Weight, Over Length and Density Inspection by the motor carrier. If so, you will be notified of any weight, over length and freight class changes, the inland rate will be adjusted accordingly.
7. Rates are valid for 30 days subject to fuel surcharge adjustments. For those shipments that have a requested spot rate your customer service representative will provide you with the validity of the spot rate. Should your spot rate expire before your cargo ship date; you will be required to request a revised spot rate. Charges are subject to change on spot rates and are not guaranteed past expiration date.
8. In the event that an employee, who has access to your log-on leaves your employ, please be certain to immediately contact your local CaroTrans team and Change your password.

9. Hazardous shipments are subject to acceptance by the underlying trucking company. Please insure that the hazardous shipment option is clicked at the time of quote.
10. The ultimate shipper MUST use either the domestic bill of lading as provided by CaroTrans or at minimum copy the information exactly as provided to their own bill of lading. Failure to do so may create additional charges which will be for the account of cargo. It is the shippers' responsibility to insure that the CaroTrans CFS address is properly shown on the bill of lading.
11. Should you shipment incur any additional accessorials at time of pickup or delivery additional charges will apply.
12. Any and all loose cargo must be palletized and shrink wrapped for all DAP & EXW pickups and deliveries. Carriers will not recover loose cargo. Should cargo not be palletized as per instructions you will be subject to a dry run fee.
13. Carriers can only accommodate 4,200 lbs. or 1905 kgs. per piece. Should the weight of your shipment per piece exceed 4,200 lbs. and or 1905 kgs you will need to contact your customer service representative as a spot rate will be required. This weight restriction applies for standard size cargo 48x48x48. Oversized cargo will require a spot rate.
14. Over length cargo fees will now start when cargo length is 8 feet or 96 inches, and or 245 cms in length. Dims cannot exceed 48 high x 48 wide. Cargo length will be up to 19.5 feet or 234 inches, and or 623 cms. For shipments over 19.5 feet you will be required to obtain a spot rate. Should your shipper release a shipment over 19.5 feet / 234 inches without obtaining a spot rate you will be subject to the charges imposed by the carrier.
15. Lift Gate Restrictions (Deliveries & Pickups) – Carriers cannot accommodate lift gate requests for both pickups and deliveries when the dims exceed 50x50x60 Inches or (128x128x153 CMS) . The weight cannot also exceed 1800 lbs or 818 kgs. Should the dims of your cargo exceed what's notated you need to contact your Customer Service Representative.
16. Limited Access - Additional charges will apply should your shipment originate or be destined to the following various types of facilities: Airports, apartment(s), camps (other than military), churches, condominium(s), construction sites, country clubs, estates, farms, military bases, nuclear power plant(s), prison(s), private residence, ranches, schools, self-storage unit, universities, strip malls, office complexes, sites with extensive security processes, utility sites, trade shows, fairs, amusement parks, hospitals, nursing homes, social clubs, marinas, restaurants, hotels/motels, vineyards, government sites, etc. hereinafter referred to collectively as a limited access location. The following are to name various types of limited access locations. The carrier's rules tariffs can also override and apply additional charges when deemed

necessary. Limited access can also apply to those locations that are not accessible for a carrier via tractor / trailer.

17. Inside deliveries – Import Door Moves – Export pickups- Additional Charges will apply - When Consignor/Consignee requests the carrier's driver to bring cargo inside building / structure and Carrier's operating conditions permit. Carrier may move all or part of shipments from or to positions beyond the point directly accessible or immediately adjacent to the Carrier's vehicle. This will be deemed as an inside delivery should consignee request the cargo be moved inside the location. All deliveries will be ground or dock delivery only. If your consignee/ customer requests inside delivery carrier will perform service and you will be subject to additional charges after delivery is performed. This also applies to those pickups (Exports) where shipper requests an inside pickup to be performed.